

Key messages



Phase 2 – Validation

Updated flood information now available

We've released new flood maps for **<MUNICIPALITY>**. To confirm our maps are accurate, we're seeking your knowledge of past flooding and changes to the built environment – like fences, landscaping and other works that affect water flows.

Find out more and view the updated maps: [[link to Let's Talk council page](#)]

View updated flood mapping

There are **<X number>** maps being updated in your area, reflecting the different sources of flooding. The information they provide will be used to plan for infrastructure, housing and emergencies.

The following map does not show all flooding in the area – it provides information for feedback purposes. To receive emails as this information is released, select the 'follow' button at the top of this page.

Share your knowledge and feedback

We use the best data and tools to update our flood maps, which are reviewed by experts for accuracy.

But even if you're not an expert, your local knowledge is valuable. It can help confirm our predictions or reveal new information to investigate.

We're particularly interested in your:

- real-life experience of flooding – especially if it's different to what our maps show.
- knowledge of construction works like fences, walls and landscaping that may affect how water pools or flows.

Even if your property is affected by flooding, the impact on buildings can vary. This depends on the depth of floodwaters and the distance between the floors and the ground. To learn more about these concepts, **[watch our explainer video](#)**.

Submission form

Learn more about flood hazard and flood risk

Flood hazard

Flood hazard classifications indicate the behaviour of a flood and how dangerous it might be to people, vehicles and buildings. This helps authorities and locals make decisions about safety, planning and development.

Classifications range from H1 (least hazardous) to H6 (most hazardous), based on factors like floodwater depth, speed and spread.

Insurance costs and property values

Flood maps are tools for understanding the flood risk that exists – they don't create more risk. We're releasing this information to help plan for the future and prepare for the impacts of climate change. These impacts are global issues that the insurance industry has been dealing with, and just one of many factors they consider

when setting their premiums. We are not best placed to comment on property values or insurance premiums, as they are influenced by many factors. We recommend contacting your insurer directly to understand your specific situation. For more information download our fact sheet: **What does flood hazard mean for my property and premiums?**

Building and renovations

The information in our flood maps is currently in draft form. It is not to be used for planning or development purposes. Once the updated maps are finalised and published, the year 2100 flood levels will be used for planning and building decisions in areas with existing planning and building controls (e.g. overlays). **Planning Scheme Amendments** to introduce new flood overlays will be pursued separately. We will assess planning permit and building referrals based on the flood level applicable at the time of the referral. Existing approvals will not be retrospectively impacted by the updated flood information. However, any new or amended applications – including building permits – will be assessed against the updated flood level information, once finalised. To understand the impacts on your renovation or development plans, refer to our **Flooding information and advice**.

Preparing your home for a flood

Understanding our flood risk helps build a safe and resilient city to be better prepared for flooding today, tomorrow and for generations to come. You don't have to wait for new flood information to find out how to prepare for a flood. Visit the **VICSES website** to find out actions you can take to be prepared.

Community events

Talk to our experts at one of our events to learn what our updated flood maps mean for you. Visit your council webpage to register for any upcoming events: [[link to Let's Talk council page](#)]

Contact us

Contact Melbourne Water with questions about this program. For local drainage enquiries, contact your council.

Have a question about the Greater Melbourne Flood Information Program or flood mapping in your local area? Submit your enquiry online and we'll get back to you shortly. If you need information in another format or need support using the tools in our platform, please:

- call **131 722**
- email **enquiry@melbournewater.com.au**