

Greater Melbourne Flood Information Program Council briefing pack 2026

Consultation

Objectives

Increase understanding of updated flood information

Ensure the community and stakeholders understand what the updated draft flood maps mean for their area and why changes have occurred.

Enable informed feedback

Provide accessible, accurate information and opportunities for the community to share evidence-based feedback on local flood experiences or new flood protection measures that aren't reflected in the updated draft flood maps.

Promote expertise, transparency and trust

Communicate proactively and with empathy, especially where flood risk has changed, to build confidence and reduce concerns.

Ensure accessibility and inclusion

Deliver clear, timely, and inclusive information and engagement opportunities to meet the diverse community needs.

Scope

Melbourne Water will work with councils to tailor communication and engagement activities to meet diverse community needs and ensure accessibility.

The primary focus is to communicate and build awareness of local flood risk. The scope of consultation is narrow and there are limited opportunities for the public to provide input into the draft flood models.

Community and stakeholders will be involved primarily at the Inform level and to some extent at the Consult level of the International Association of Public Participation IAP2 Spectrum.

- Inform: updated draft flood maps have been released
- Consult: personal experiences of flooding that are not reflected on the maps, or identifying newly constructed flood mitigation structures that meet engineering design standards.

Changes can only be made where there is evidence to support an adjustment to the flood map shape.

Requests to remove a property from flood mapping without supporting information cannot be accommodated.