

Flood information

Melbourne Water





Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.



You can get help with this book

You can get someone to help you

- read this book
- know what this book is about.



About this book

This book is written by Melbourne Water.



Melbourne Water is an organisation.

Melbourne Water helps take care of water in Melbourne.



This book tells you

- about floods
- about new flood information
- why you should know about it.



What is a flood?

A flood is when water covers land that is normally dry.



Floods can happen when there is heavy rain.

Rivers and creeks can overflow.



Drains can fill up.



Flood water can be **dangerous**.

Dangerous means you can get hurt. For example, you can fall into the water and drown.



Floods in Melbourne

Floods can happen in Melbourne.



Melbourne has rivers, creeks, coasts, and low areas.



Some floods happen slowly.

Some floods happen very fast.

Floods may happen more in the future.



What can a flood do?

A flood can hurt you and your family.



A flood can **damage** your:

- House



- Things in your house, like furniture



- Garden



- Car.



Damage means to break something.



What is the Flood Information Program?

We are updating flood information.

This is called the Greater Melbourne Flood Information Program.



New flood information helps you to understand:

- Where floods can happen
- How bad a flood could be.



Flood information includes:

- Flood maps



- Information about risks



- Ways to keep safe.



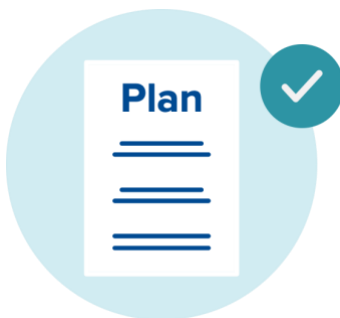
Why is flood information important?

Good flood information helps people stay safe.

It helps you to know how you might need to prepare for a flood.



It helps emergency services plan.



It helps government make decisions.



It helps build safer homes.



What is a flood map?

A flood map shows where water may go in a flood.



It can show how deep or fast the water could be.

Blue parts show flood water.



How to check your flood risk

You can check your flood risk online.

Visit the Melbourne Water flood information page on this website:

letstalk.melbournewater.com.au/flood-information



You can ask for help if you need it.



How to share your feedback

We're checking that our flood information is right.



We want your feedback on our flood maps.

You can share your ideas online.



Your feedback helps improve flood information.



How to get ready for a flood

Make a plan before a flood happens.



Follow the RedCross flood plan on this website:

[Australian Red Cross Rediplan](#)



Know these emergency numbers.

- SES: 132 500
- Emergency: 000



Help and Support

You can ask for help.

Ask for an interpreter or translated information.

Call 131 450



How to contact us

Visit the Melbourne Water website:

melbournewater.com.au



In an emergency, call these numbers.

- SES: 132 500
- Emergency: 000

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